

WARRANTY

MASS FINISHING INC. warrants that if any part of our product, which has been properly maintained and which is used under normal operating conditions in the plant of the original purchaser including the use of recommended media and compound, proves to be defective in material or workmanship, it will be repaired or replaced free of charge and shipped prepaid using standard UPS or truck and installed at the expense of the purchaser.

THREE (3) YEAR WARRANTY or 6,240 operating hours, whichever comes first:

Covers all parts manufactured by MFI to our specifications, including but not limited to frames, brackets, castings and weldments.

ONE (1) YEAR WARRANTY or 2,080 operating hours, whichever comes first (Prorated):

Covers wearable/expendable parts including bearings, v-belts, timing belts, barrel liners and cover liners. Warranty coverage for these wearable items is prorated based on a one-year expected life and actual use.

PURCHASED COMPONENTS – COVERED UNDER MANUFACTURER’S WARRANTY:

Components not manufactured by MFI – such as electrical control devices, relays starters, motors and variable frequency drives are covered exclusively under the original manufacturer’s warranty as provided by that supplier.

Mass Finishing Inc. shall not be responsible for work done, material furnished, or repairs made by others unless agreed to in writing. We reserve the right of performing or supervising any repair work necessary to put equipment in proper operation under this warranty.

EXCEPT AS STATED ABOVE, THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. MASS FINISHING INC. ACKNOWLEDGES THAT PURCHASER’S SOLE AND EXCLUSIVE REMEDY AGAINST COMPANY SHALL BE FOR THE REPAIR OR REPLACEMENT OF DEFECTIVE PARTS AS PROVIDED FOR HEREIN AND THE WARRANTY AS STATED ABOVE IS IN LIEU OF ANY OTHER WARRANTY OR REMEDY. IN NO EVENT, BE IT DUE TO A BREACH OF ANY WARRANTY OR ANY OTHER CAUSE ARISING FROM THE PERFORMANCE OR NON-PERFORMANCE OF THE GOODS SOLD THEREUNDER, SHALL MASS FINISHING INC. BE OBLIGATED OR LIABLE TO PURCHASER IN ANY MANNER FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, PLANT DOWNTIME OR SUITS BY THIRD PARTIES.

RETURNS

1. Copy of Invoice or copy of Replacement Item Packing Slip must accompany all returned goods.
2. Returned goods are subject to a 15% restocking charge.
3. All returns must be shipped prepaid.
4. Machine orders canceled shall require a cancellation charge of 10% to 70%, depending upon amount of work completed and the series of machine ordered.
5. Custom machines are not returnable.